

Sub-processor List

Every third party that may process customer personal data on Quorval's behalf, what it does, and where it sits.

Status. This list is authoritative as of the effective date and is maintained by Quorval. We give at least 30 days' notice before adding or replacing a sub-processor that processes customer personal data, and customers may object under section 5 of the DPA.

Current sub-processors

Sub-processor	Purpose	Personal data processed	Location
Supabase (via Lovable Cloud)	Primary PostgreSQL database, authentication, object storage, edge functions	All customer content and account data at rest and in transit	United States (default)
Lovable (hosting, AI Gateway)	Application hosting, CDN and TLS termination; routing of model inference requests	Public assets, request metadata, prompt context in transit	Global edge / US
Google (Gemini models)	LLM inference for the AI coach, summaries, artifact drafts and change communications	Prompt context sent per request; no training use on paid API tier	Google Cloud regions
Recall.ai	Optional meeting bot for Zoom, Teams and Google Meet	Audio, video, transcript and participant metadata — only when a user starts a bot	United States
Stripe	Subscription billing and payment method storage	Billing contact, card token, invoice history. Card numbers never reach Quorval	United States / EU
Resend	Transactional email: invitations, notifications, password and magic links	Recipient email address and message content	United States / EU

Optional and customer-triggered processors

The following are engaged only if the customer connects them. They are integrations under the customer's control, not default sub-processors.

Integration	Triggered by	Data shared
Slack	Organization admin connecting the workspace	Notification content, change-management pulse prompts, recipient identifiers
Microsoft Teams	Organization admin connecting the workspace	Notification content and recipient identifiers
Customer S3 / storage gateway	Organization admin configuring the storage proxy	Documents the customer chooses to route to their own bucket
BI Data API	Organization admin issuing an API credential	Whatever tenant-scoped records the customer queries

What we do not use

- No advertising, marketing or analytics pixels on authenticated product pages.
- No data brokers, no sale or sharing of personal data as defined by the CPRA.
- No offshore support vendors; support is handled by Quorval personnel.
- No foundation model training on customer data by Quorval or by any sub-processor on our contracted tier.

Data residency. Quorval inherits the residency and retention posture of these providers for the services it consumes. Contractual pinning of customer data to a single jurisdiction is not offered today. Notice of changes to this list: privacy@quorval.com.